**TRANSFORMING MINDSETS I**

**“The Power of Change Agents: Teaching Caregivers Effective Communication Skills to Overcome the Multiple Barriers to Patient Safety and Transparency**

Patient Safety Resident Summer Camp learning objectives:

By the end of the Patient Safety Summer Camp, residents will be able to:

1. Give an in-depth presentation that provides at least three reasons why open, honest and effective communication between caregivers and patients is critical to the patient safety movement and reducing risk in healthcare.
2. Utilize tools and strategies to lead change specific to reducing patient harm.
3. Implement, lead and successfully complete a Safety/QI project at their institution over the next twelve months.

**MEETING LOCATION**

The Telluride Intermediate School @725 West Colorado

Organizers: Dave Mayer and Tim McDonald

TSRC Hosts: Nana Naisbitt 970-708-0004 & Rory Sullivan 970-708-4542

**AGENDA:**

**SUNDAY JUNE 9th, 2013**

6:00pm - 8:00pm TSRC catered reception at Bear Creek Lodge, by the outdoor pool; family members and other TSRC guests welcomed free of charge

**MONDAY JUNE 10th, 2013**

**8:00am - 8:30am TSRC catered breakfast at the school (participants only)**

8:30am – 9:30am Welcome, Introductions, Goals, Objectives (Mayer, McDonald)

9:30am – 10:30am Ice-breaker Activity

10:30am – 11:00am Story Telling (Lowery)

11:00am – 12:00pm “The Faces of Medical Errors…From Tears to Transparency: The Story of Lewis Blackman”

12:00am – 1:00pm Discussion of film - working lunch

**12:00pm - 12:30pm TSRC catered lunch; grab a plate of food; (participants only)**

1:00pm – 4:00pm Leadership Workshop #1 (Negotiations) – Paul Levy

4:00pm – 5:00pm Reflection; Sharing of resident QI projects

5:30pm Happy Hour – Bear Creek Lodge

**TUESDAY JUNE 11th, 2013**

**8:00am - 8:30am TSRC catered breakfast at the school (participants only)**

8:30am –8:45am Reflections on Day #1 (Mayer, McDonald)

8:45am – 9:15am Story Telling (Lowery)

9:15am – 10:15am “The Faces of Medical Errors…From Tears to Transparency: The Story of Michael Skolnik”

10:15am – 11:15am Discussion of film (Mayer, McDonald, Skolnik)

11:15am – 12:15pm Teeter Totter game

**12:15pm – 1:00pm** **TSRC catered lunch; grab a plate of food; (participants only)**

1:00pm – 1:30pm Leadership Theme #2 – Patient Partnerships (Patty Skolnik)

1:30pm – 2:30pm Small group break-out work

2:30pm – 2:45pm Break

2:45pm – 3:45pm Small group sharing and discussions

3:45pm – 4:30pm Consensus building

4:30pm – 5:00pm Reflection; QI project discussion (Mayer, McDonald)

5:30pm Happy Hour - Bear Creek Lodge

**WEDNESDAY JUNE 12th, 2013**

8:30am – 11:30am Group hike; Team-building (or time on your own)

**12:00am - 12:30pm TSRC catered lunch; grab a plate of food (participants only)**

12:30pm – 12:45pm Reflections on Day #2 (Mayer, McDonald)

12:45pm – 1:15pm Story Telling (Lowery)

1:15pm – 1:45pm Leadership Theme #3 – Shelly Dierking

1:45pm – 2:45pm Small group break-out work

2:45pm – 3:00pm Break

3:00pm –4:00pm Small group sharing and discussions

4:00pm – 4:30pm Consensus building

4:30pm – 5:00pm Reflection; QI project discussions (Mayer, McDonald)

6:00pm TSRC Picnic, at Ah Haa School for the Arts at 300 S. Townsend: family members and TSRC guests welcomed free of charge

**THURSDAY JUNE 13th, 2013**

8:00am - 8:30am TSRC catered breakfast at the school (participants only)

8:30am – 8:45am Reflections on Day #3 (Mayer, McDonald)

8:45am – 9:15am Story Telling (Lowery)

9:15am – 11:15am Leadership Theme #4 – Listening (Lowery)

11:15am – 12:15pm Putting it all together (Mayer, McDonald)

12:15pm – 12:30pm Thank you

**12:30am - 1:00pm TSRC catered lunch; grab a plate of food (participants only)**